
Stakeholder Engagement Policy

Managed by : Corporate Citizenship Bureau

Revision

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1	'23.4.28	New Established

Purpose

Under the management philosophy of “Corporate Citizenship: Building a Better Future Together,” POSCO FUTURE M declares that if we pursue changes and innovations while communicating and empathizing with all stakeholders, including customers, members, and shareholders, we can ultimately increase our corporate value. This policy sets out the code of conduct and action plans to actively listen to the needs and opinions of stakeholders and communicate with them in order to promote coexistence and co-prosperity.

Scope of Application

This policy applies to all locations and subsidiaries of POSCO Future E&M. Affiliates and contractors who transact with POSCO Future E&M are also encouraged to comply with this policy or similar policies.

Code of Conduct

1. Definition of Stakeholder

- “Stakeholder” means any individual or entity that may influence a company’s business activities, products, services, and decision making or that may be affected by a company’s business activities. Stakeholders can include a variety of groups such as customers, officers/employees, shareholders, partners, local communities, governments, civic groups, and domestic/foreign investors.

2. Stakeholder Engagement and Communication

- We shall put truth, fairness, and honesty as the top priority; recognize that building a trustworthy image for her stakeholders is an immovable value; and encourage the participation of stakeholders and actively communicate with them.
- We shall objectively evaluate the positive and negative impacts that business activities may have on society and the environment from the perspective of a third party through engagement and regular communication with stakeholders. We shall further strive to reflect the demands and expectations of stakeholders regarding corporate social responsibility issues identified in our business activities.

3. Respect for and Participation of Community

- We shall respect and protect the culture and traditions of the local community. We shall also provide support to minimize the negative impact that business activities may have on the local community and the environment and to maximize the positive impact from business activities.
- We shall respect the rights of indigenous peoples in the local community based on the ILO's Convention No. 169 or the UN Declaration on the Rights of Indigenous Peoples, and endeavor to realize the social, economic, and cultural rights of indigenous peoples.

4. Community Development

- We shall endeavor to lay the foundation for sustainable growth by contributing to the development of the local community and to ensure that the local community's active participation can lead to creation of social and economic value.

Action Plans

1. Stakeholder Engagement Management Governance:

- The relevant departments perform tasks related to stakeholder engagement and communication procedures, setting overall policies and directions, and monitoring implementation based on the characteristics of stakeholders. Each department is responsible for operating stakeholder engagement and risk assessment procedures, implementing stakeholder response activities, collaborating with relevant institutions, and operating channels for receiving VOC (Voice of Customer) feedback.
- In the event of a significant issue related to stakeholders, it shall be reported to the board of directors.
- Information on stakeholder engagement activities and performance that have a significant impact on business activities shall be disclosed.

2. Establish Procedures for Stakeholder Identification, Participation and Communication

- We shall establish procedures to identify individuals or groups that are affected by or may affect our business activities and the level of such influence
- We shall establish procedures and methods to efficiently listen to stakeholder opinions to encourage their active participation. The above procedures and methods shall include stipulations on communication channels and those responsible for their operations, frequency of collection of stakeholder opinions, and method of operation.

3. Establish Procedures for Community Protection and Participation

- Where business activities may affect the rights of local residents, we shall have procedures in place to identify and protect the rights of local residents. We shall also provide local residents with sufficient information on whether and how to carry out our project and prepare a mechanism where local residents can freely voice their opinions in advance based on the above information.

- We shall actively identify how business activities affect the issues regarding resettlement and compensation of local residents and endeavor to systematically address such issues.
 - We shall start discussions with the local community from the initial stage of our business activities and endeavor to carry out our business activities through continuous discussions with the local community.
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4. Community Development Initiatives

- We shall prepare community development initiatives based on discussions with stakeholders in the community. We shall further monitor the progress of the initiatives and regularly share the results with stakeholders throughout the implementation process of the initiatives.
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5. Grievance Mechanism

- We shall operate a grievance mechanism for individuals and communities negatively affected by our business activities. We shall endeavor to address grievances swiftly and reasonably by using existing methods such as the Ethics Counseling Center (Helpline) and the Unethical Conduct Reporting Center (Hotline). We shall endeavor not to penalize those who file a complaint, victims, and cooperators on the ground that they apply for counseling or investigation and provide cooperation.